



ADDITIONAL IP ADDRESS SPACE REQUEST

Return to:

Fax: (08) 9244 6096

Email: sales@amnet.com.au

Mail: Amnet Provisioning, GPO Box 2541, PERTH WA 6001

Sales Agent:

Direct Phone:

Email:

Please Note: Additions will take up to approximately 5 business days (unless notified) New charges will be applied to your next account.

SALES 13-37-30 (Mon-Fri 8.30am-5pm)

SUPPORT 1300-88-22-32 (Mon-Fri 6am-10pm, Sat-Sun-Pub 8am-8pm)

PLEASE COMPLETE IN BLOCK LETTERS

Section 1: Customer Information

Full Name (Contact):			
Business Name (if applicable):			
Mailing Address:			
Suburb or Town:		State:	Post Code:
Home Ph:	Work Ph:	Mobile:	Fax:
Email (Must be available during the provisioning process):			
Best contact method during the provisioning process (business hours only): <input type="checkbox"/> Email <input type="checkbox"/> SMS, <input type="checkbox"/> Fax, Phone (<input type="checkbox"/> Work <input type="checkbox"/> Home <input type="checkbox"/> Mobile)			

Section 2: IP Range Requested

<input type="checkbox"/> /30 – Requires an Amnet ADSL or BDSL account	\$5 per month
<input type="checkbox"/> /29 – Requires an Amnet BDSL connection and is subject to approval. Please attach a network diagram and supporting documentation (see example overleaf).	\$10 per month

Section 3: IP Number/Account to Route Subnet to

or
ADSL account Username:

or
BDSL account #:

Section 4: Declaration

<p>I/We understand:</p> <ul style="list-style-type: none"> The option/s I/we have selected. That this application is not a guarantee of receiving the requested IP addresses and all applications are subject to an approval process That provisioning will take from 5 business days (unless notified) and subject to availability. No support is provided with this product All IP addresses remain the property of Amnet Broadband at all times. Allocated IP address space is non-portable. Changes or cancellations must be advised in writing & received by Amnet at least 30 days prior to the next billing period, using Amnet's appropriate form available on request, and will become effective in the next billing period, and additional charges may apply. All services provided by Amnet must be paid in advance. If the account is not in credit, the account may be suspended or discontinued at Amnet's discretion. 	<ul style="list-style-type: none"> Amnet will aim to provide the best service possible, but cannot be responsible for any loss of service, data or goods regardless of whose fault it is. The service will not be used for any illegal or anti-social purposes, or breach any of Amnet's Terms & Conditions for Internet Services. Any breach of these terms may result in Amnet canceling the account. If the IP address space has become blacklisted, payment for the IP address space will be required until such time as each and every blacklist has been removed. If Amnet discontinues the service due to non-payment or breach of Term's and Conditions, cancellation charges will be applied to the account, and the client will incur all fees in reactivating the account. <p>I/We have read and understood Amnet's Terms and Conditions for Internet Services (as displayed at http://www.amnet.com.au/About/Termsandconditions/CustomRelationshipAgreement.aspx or as sent to me/us by Amnet at my/our request) and agree to abide by them. I/We also verify being over the age of 18 and being the authorized account signatory</p>
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Signature: _____ Date: _____

Name: _____ (Form will not be accepted without proper signature)

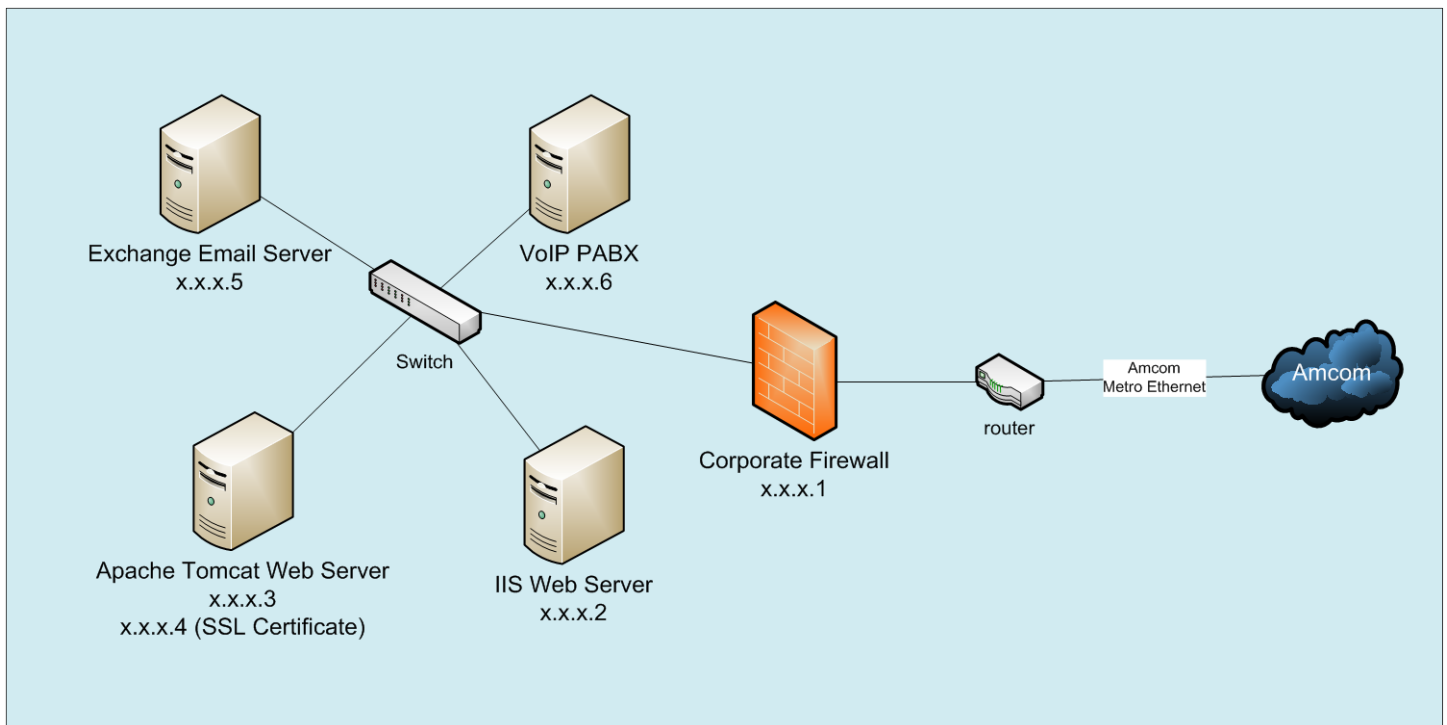
SUPPORTING DOCUMENTATION

Please supply a network diagram that clearly shows **how** the additional IP space will be used within your network: where the addresses will be assigned, and which Internet services/protocols will be associated with each IP address. If you are using NAT, please also show the devices to which NAT will be applied. If you have been allocated IP space by Amcom in the past, please include that in the diagram.

In addition to the network diagram, please supply a written supporting statement which addresses the following points:

- **Why** do you want the extra IP addresses?
- Briefly discuss ways in which you've considered minimising usage of public IPs in your network. For example, you may be sharing one IP across multiple servers by incorporating port based NAT or using a reverse proxy to distribute web sites across multiple backend servers.
- If you are anticipating future growth and are requesting more IPs than is actually required right now, this must be clearly stated and justified/supported. Otherwise, it may be better to apply for more IP space later on when you actually require it.

Example Network Diagram & Supporting Statement



ABC Pty Ltd require a /29 subnet allocation for immediate use within our corporate network. We will be hosting various Internet services including web & email which need to be directly addressed from the Internet. We considered using a /30 allocation and NATing each IP from our corporate firewall, however we decided against that for the following reasons:

- We have a legacy web application that must run separately from our primary web server – both must listen on TCP port 80
- Our VoIP PABX which must have a unique public IP assigned directly to it due to issues which NAT can cause for VoIP traffic.