

# Change of Ownership New & Existing Customer Application



**Return to:** Fax: (08) 6315 1891 Email: dslprov@amnet.com.au Post: Amnet Sales, GPO Box 2541, Perth WA 6001

Support: 1300 88 22 32  
Mon-Fri: 7am-9pm  
Sat-Sun-Pub: 8am-8pm

**IMPORTANT:** All new and outstanding charges will be payable by the new account holder. Changes to your phone line may result in ADSL disconnection by the Voice Provider. Please consult your Provider before requesting any changes. Amnet is not responsible for ADSL disconnection by Third Parties and reconnection fees may apply.

## Existing Customer

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_  
Business Name: \_\_\_\_\_ Phone: ( \_\_\_\_ ) \_\_\_\_\_  
Mobile: \_\_\_\_\_ Fax: ( \_\_\_\_ ) \_\_\_\_\_  
Email address: \_\_\_\_\_  
Reason for ownership change: \_\_\_\_\_  
Applications will begin processing from the next business day or on the following date specified: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## Existing Service Details

**Service Type:**  ADSL  BDSL  Naked DSL

Account/username(s) to be released: \_\_\_\_\_  
Account numbers/usernames can be found on your Amnet invoice or in Amnet Members Tools

Existing ADSL installed address: \_\_\_\_\_  
Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Existing ADSL telephone number: ( \_\_\_\_ ) \_\_\_\_\_

**Additional Services** (If applicable):  Domain Name  Domain Hosting  Web Hosting  Additional Emails

Domain Name: \_\_\_\_\_

## Existing Customer Authorisation

I, as the authorised account holder hereby release ownership of the above account(s) to the New Customer specified:

Signature: \_\_\_\_\_

Signed by: \_\_\_\_\_ Date signed: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

# Change of Ownership New & Existing Customer Application



## New Customer

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Business Name: \_\_\_\_\_ Phone: ( \_\_\_\_ ) \_\_\_\_\_

Mobile: \_\_\_\_\_ Fax: ( \_\_\_\_ ) \_\_\_\_\_

Email address: \_\_\_\_\_

Security Question: \_\_\_\_\_

The security question is used to personally identify you when you make enquiries.

Security Answer: \_\_\_\_\_

## Payment Options

### 1. Direct Debit Payment

Savings Account     Cheque Account

BSB: \_\_\_\_\_ Acct N°: \_\_\_\_\_

Bank Name: \_\_\_\_\_

Account Name: \_\_\_\_\_

### 2. Credit Card Payment

Yes, please debit from my credit card

Amnet Provisioning will contact you on receipt of your application to securely collect your payment details.

### 3. Link to Parent/Existing Amnet Account

Account Number: \_\_\_\_\_ Parent Username: \_\_\_\_\_

This option will add your account to an existing Amnet account and your billing date will be synchronised with the parent account.

## Payment Authorisation

Signature: \_\_\_\_\_

Signed by: \_\_\_\_\_

I, as an authorised account holder signatory, authorise Amnet to collect payment immediately for the item(s) ordered on this form via the above account information. By signing this payment authority, you acknowledge having read and understood the Terms and Conditions governing the Direct Debit arrangements between you and Amnet.

Payments accepted via Direct Debit from Credit Card or Bank Account only OR by linking to an existing Amnet / Amcom account.

# Change of Ownership New & Existing Customer Application



## Terms & Conditions

### By submitting this application (I/We) understand and agree to the following Material Terms and Direct Debit Terms and Conditions:

- The options selected in this application are suitable for my purposes.
- Change of ownership does not alter the original contract period in any way, however the new owner agrees to be bound by any existing term.
- If you choose to cancel the Service at any time after the Service Commencement Date, you can do so in writing by providing 30 days notice. If cancellation is after expiry of the contract period you will be liable for any outstanding charges up to and including the 30 day notice period. If cancellation is prior to expiry of the contract period Contract Break fees apply.
- Early termination of a contracted service obtained via a promotion/special offer will result in standard cancellation fee plus the fees/costs of items/services obtained that were included free or waived as part of the promotion/offer.
- If the Service is moved to another telephone number or location, or any changes are made to the underlying telephone service, this may result in disconnection and reconnection fees.
- Pricing is for self-installation with free telephone support.
- The service is only available at the premises at which you have requested the service be supplied and may not be transferable.
- Any additional installation/hardware required at your premises is your responsibility.
- Usage limits are reset at the beginning of each billing period, you cannot 'rollover' any unused data into the next billing period to increase your download limit.
- You may not re-supply the services to any other end user.
- You are liable for all charges whether or not you authorised the particular use of the Service by another person and you will continue to be liable for the charges if you allow another person to occupy your premises or use the Service.
- All Services provided by Amnet are paid in advance. If your account is not sufficiently in credit on the due date, your Service may be suspended or cancelled and we reserve the right to charge interest on any amounts not paid to us by the due date.
- If Amnet suspends or cancels the Service due to non-payment or breach of our Customer Relationship Agreement, you may be liable for Contract Break Fees. You may also incur fees to reactivate the service.
- The Service will not be used or be allowed to be used for any illegal

or anti-social purposes, or any other breach of Amnet's Customer Relationship Agreement. Any breach of these terms may result in cancellation of the Service.

- Amnet will aim to provide the best service possible, but cannot be responsible for any loss of service, data or goods regardless of whose fault it is.
- You should check:
  - a) With your financial institution whether direct debiting is available from your account.
  - b) Your account details are correct
  - c) You may also be charged a fee by your financial institution.
- If you wish to cancel, stop or defer a Direct Debit payment you must notify us at least 7 days prior to the next due date to make alternative arrangements for payment.
- It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the direct debit request.
- If there are insufficient clear funds in your account to meet a debit payment:
  - a) Your service may be suspended or cancelled
  - b) You may incur fees or charges imposed or incurred by us
  - c) You may also be charged a fee by your financial institution
- You should check your account statement to verify that the amounts debited from your account are correct.
- We will keep any information in your direct debit request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
- We reserve the right to charge interest on any amounts not paid to us by the due date. Interest will be charged from the due date until payment at a rate equal to 3% above the Bankwest Corporate Overdraft Reference Rate or such other comparable rate chosen by us most recently published before that date. You will be liable to pay to us all expenses (including reasonable legal costs and expenses and the fees of our debt recovery agents) incurred by us in relation to recovering payments due under this agreement.

## New Customer Declaration

I/We have read, understood and agree to Amnet's Customer Relationship Agreement (CRA) and confirm that I/We are over the age of 18 and will be noted as the authorised account signatory.

Signature: \_\_\_\_\_

Signed by: \_\_\_\_\_ Date signed: \_\_\_\_ / \_\_\_\_ / \_\_\_\_